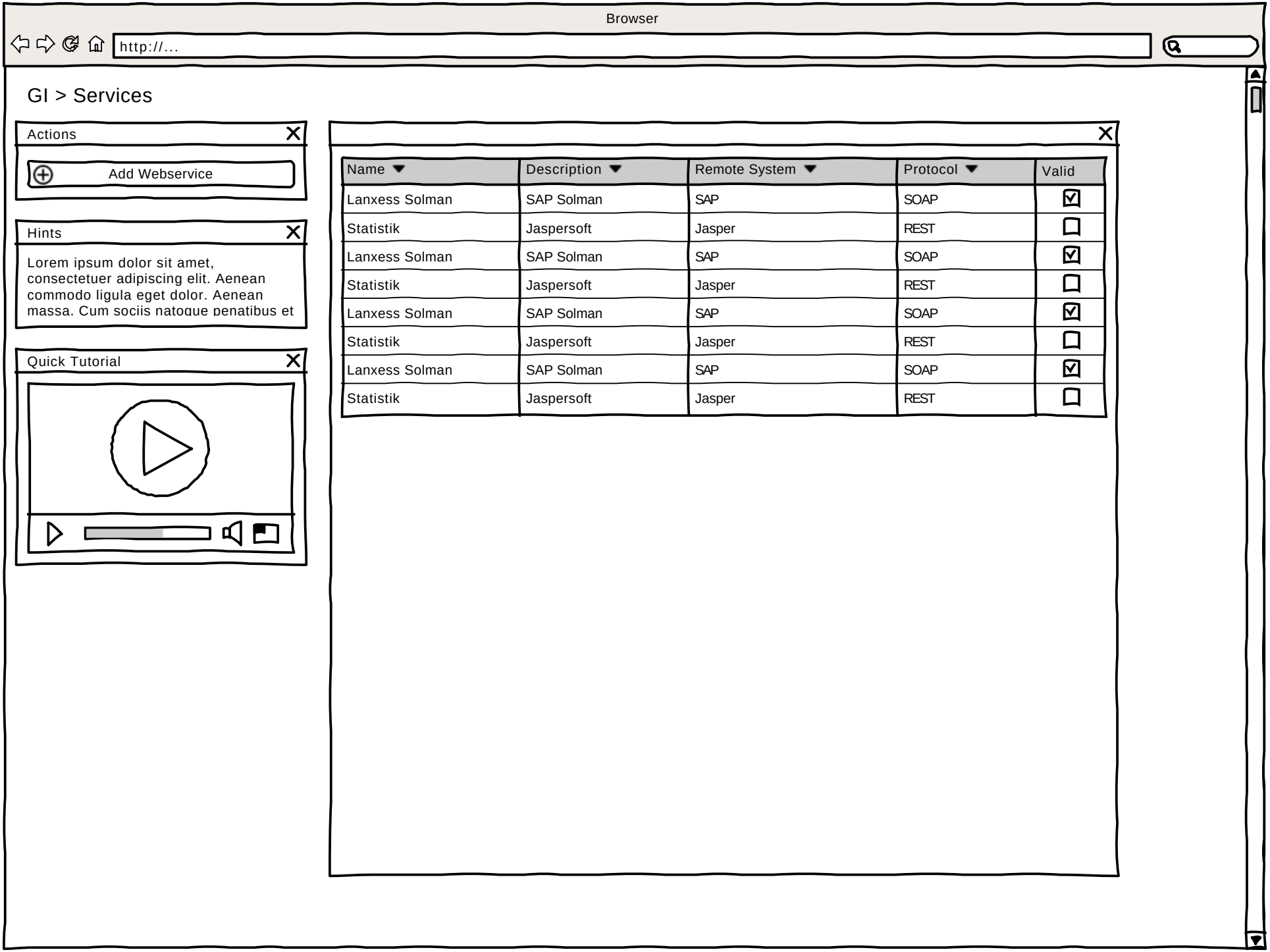
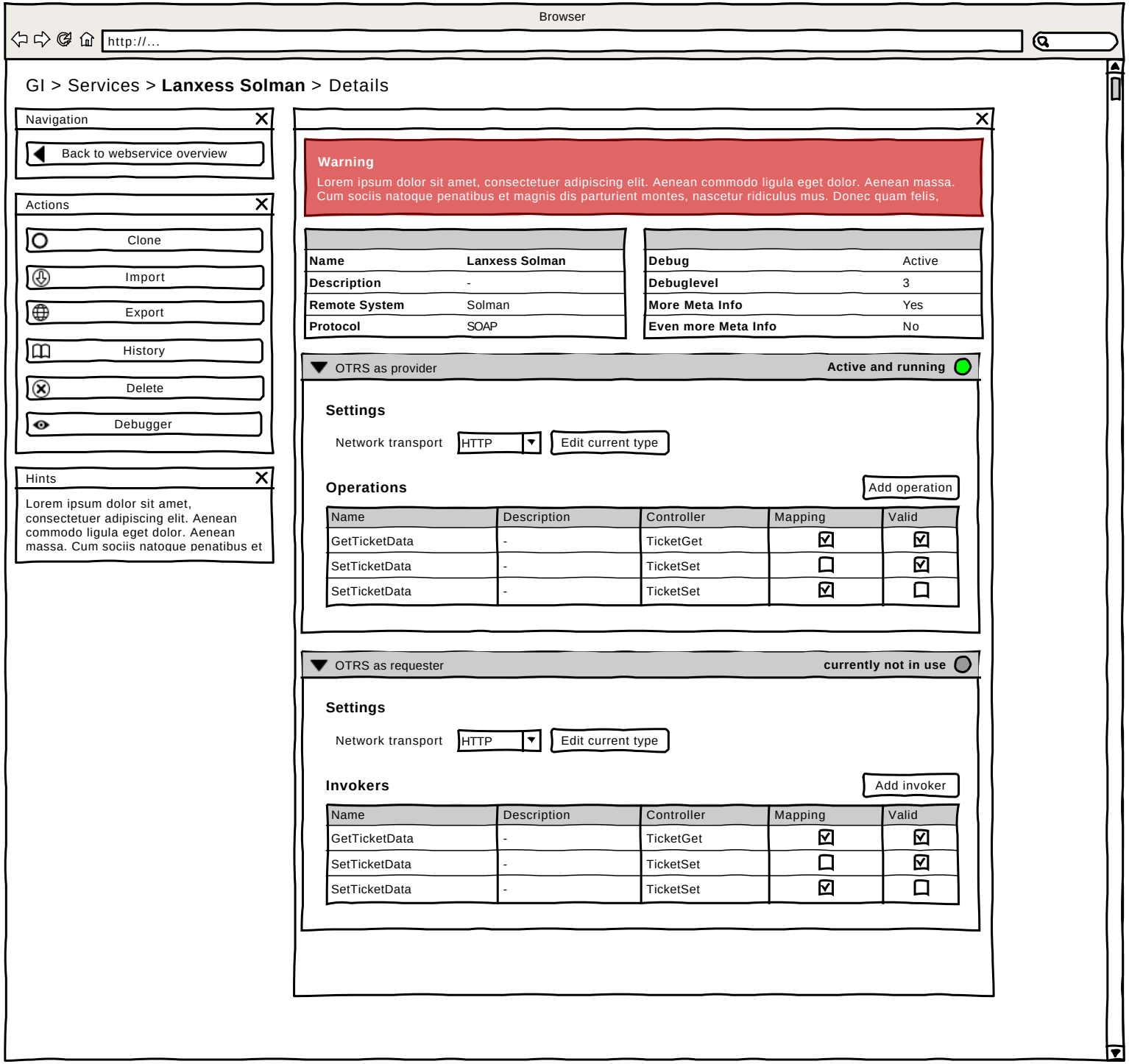
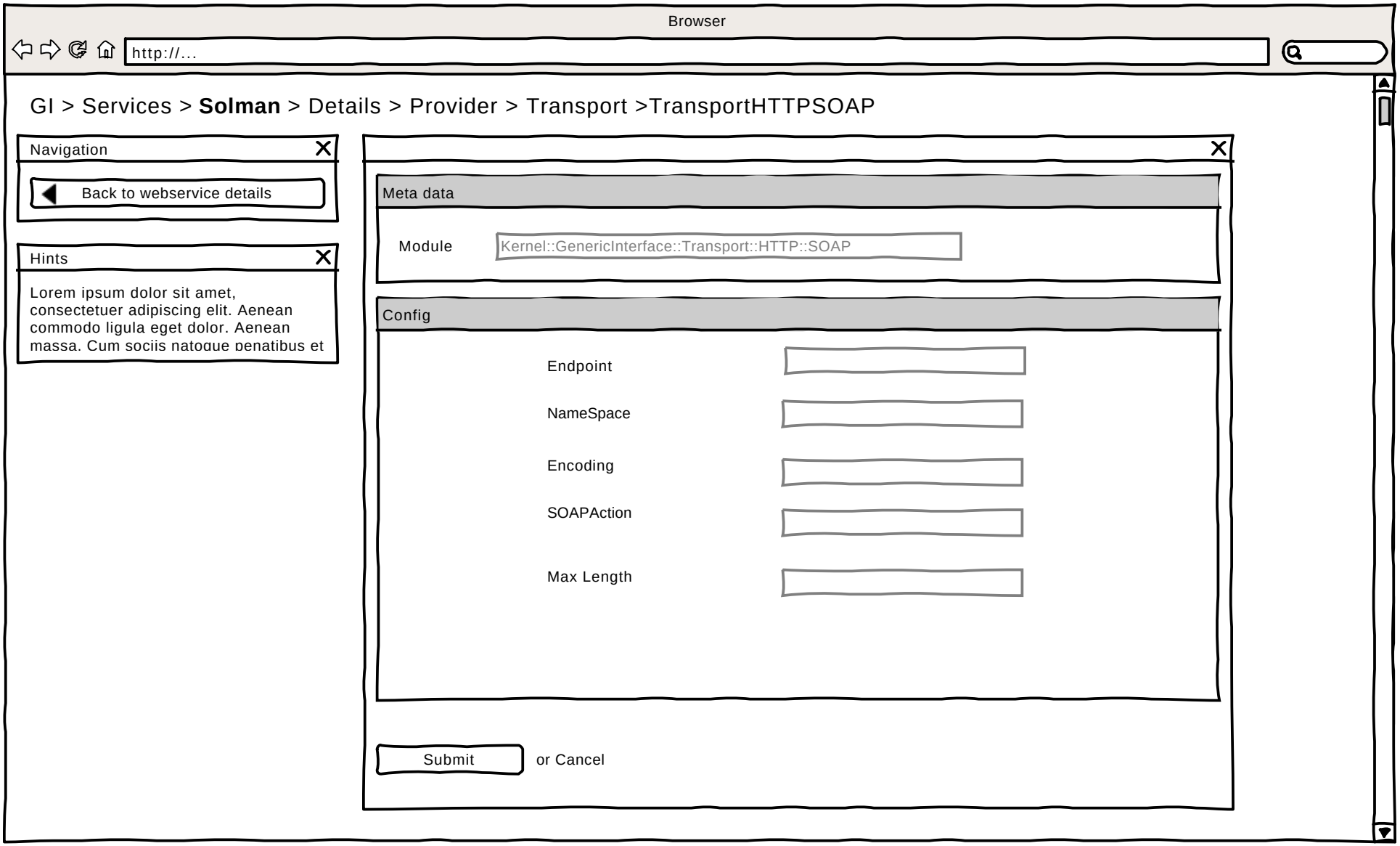
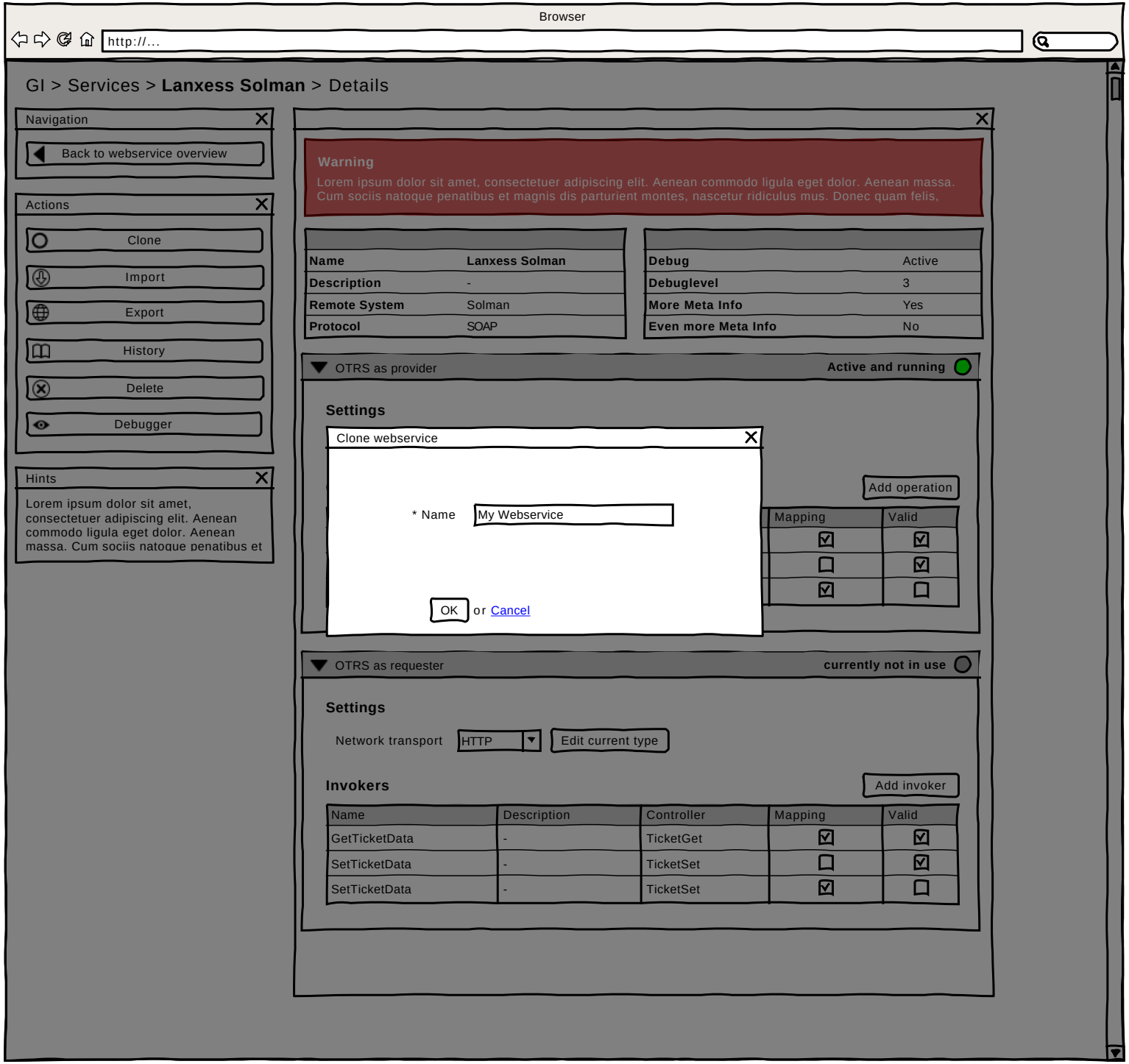

Browser
http://...
GI > Services
Actions
Add Webservice
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Quick Tutorial
Name
Description
Remote System
Protocol
Valid
Lanxess Solman
SAP Solman
SAP
SOAP
Statistik
Jaspersoft
Jasper
REST
Lanxess Solman
SAP Solman
SAP
SOAP
Statistik
Jaspersoft
Jasper
REST
Lanxess Solman
SAP Solman
SAP
SOAP
Statistik
Jaspersoft
Jasper
REST
Lanxess Solman
SAP Solman
SAP
SOAP
Statistik
Jaspersoft
Jasper
REST


Browser
http://...
GI > Services > **Lanxess Solman** > Details
Navigation
Back to webservice overview
Actions
Clone
Import
Export
History
Delete
Debugger
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Warning
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quam felis,
Name Lanxess Solman
Description -
Remote System Solman
Protocol SOAP
Debug Active
Debuglevel 3
More Meta Info Yes
Even more Meta Info No
OTRS as provider
Active and running
Settings
Network transport HTTP
Edit current type
Operations
Add operation
Name Description Controller Mapping Valid
GetTicketData - TicketGet
SetTicketData - TicketSet
SetTicketData - TicketSet
OTRS as requester
currently not in use
Settings
Network transport HTTP
Edit current type
Invokers
Add invoker
Name Description Controller Mapping Valid
GetTicketData - TicketGet
SetTicketData - TicketSet
SetTicketData - TicketSet


Browser
http://...
GI > Services > **Solman** > Details > Provider > Transport >TransportHTTPSOAP
Navigation
Back to webservice details
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Meta data
Module
Kernel::GenericInterface::Transport::HTTP::SOAP
Config
Endpoint
NameSpace
Encoding
SOAPAction
Max Length
Submit
or Cancel


Browser
http://...
GI > Services > Lanxess Solman > Details
Navigation
Back to webservice overview
Actions
Clone
Import
Export
History
Delete
Debugger
Hints
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Warning
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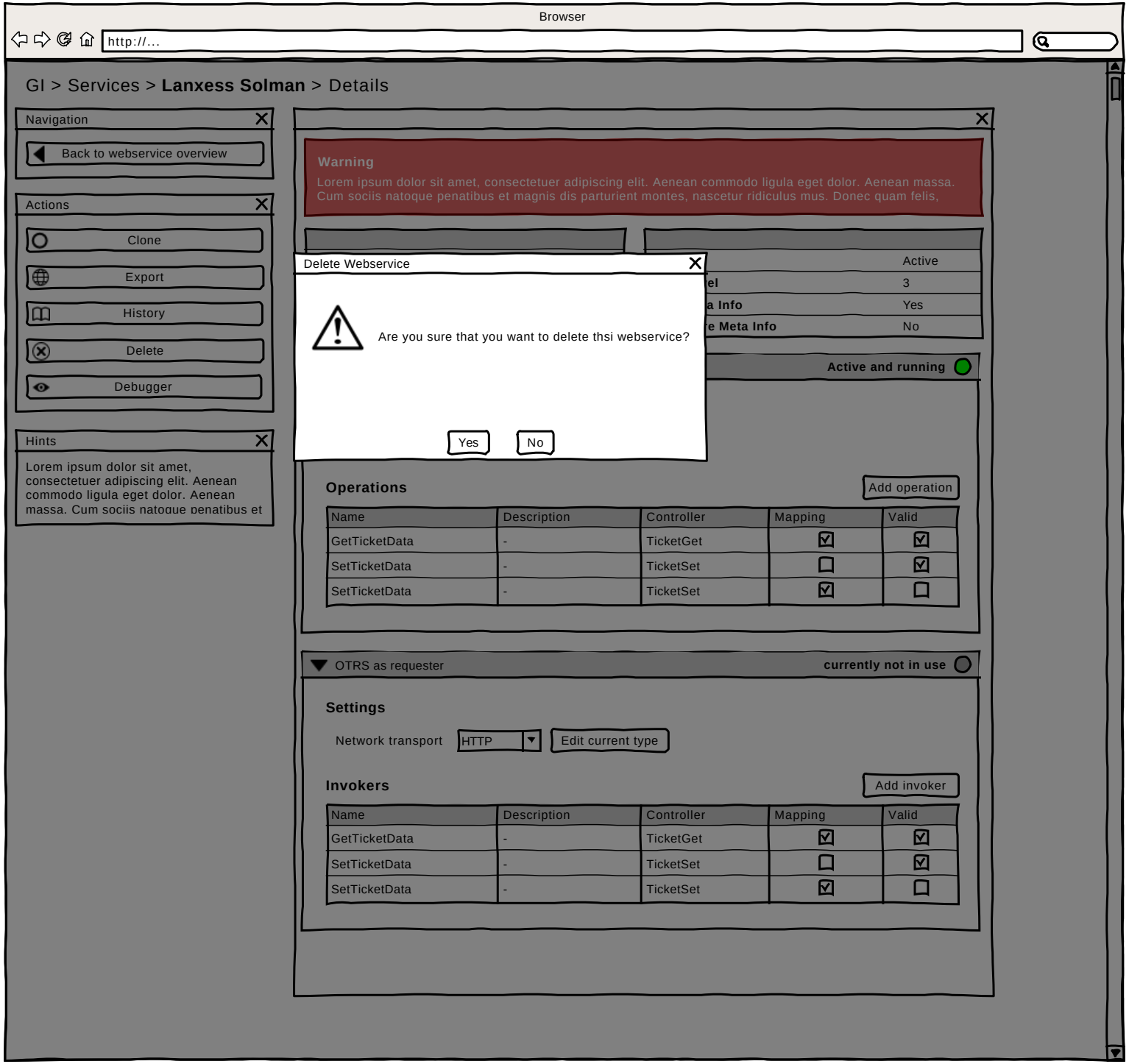
Name Lanxess Solman
Description -
Remote System Solman
Protocol SOAP
Debug Active
Debuglevel 3
More Meta Info Yes
Even more Meta Info No
OTRS as provider
Active and running
Settings
Clone webservice
* Name My Webservice
OK or Cancel
Add operation
Mapping
Valid
OTRS as requester
currently not in use
Settings
Network transport HTTP
Edit current type
Invokers
Add invoker
Name
Description
Controller
Mapping
Valid
GetTicketData - TicketGet
SetTicketData - TicketSet
SetTicketData - TicketSet


Browser
http://...
GI > Services > **Lanxess Solman** > Details
Navigation
Back to webservice overview
Actions
Clone
Export
History
Delete
Debugger
Hints
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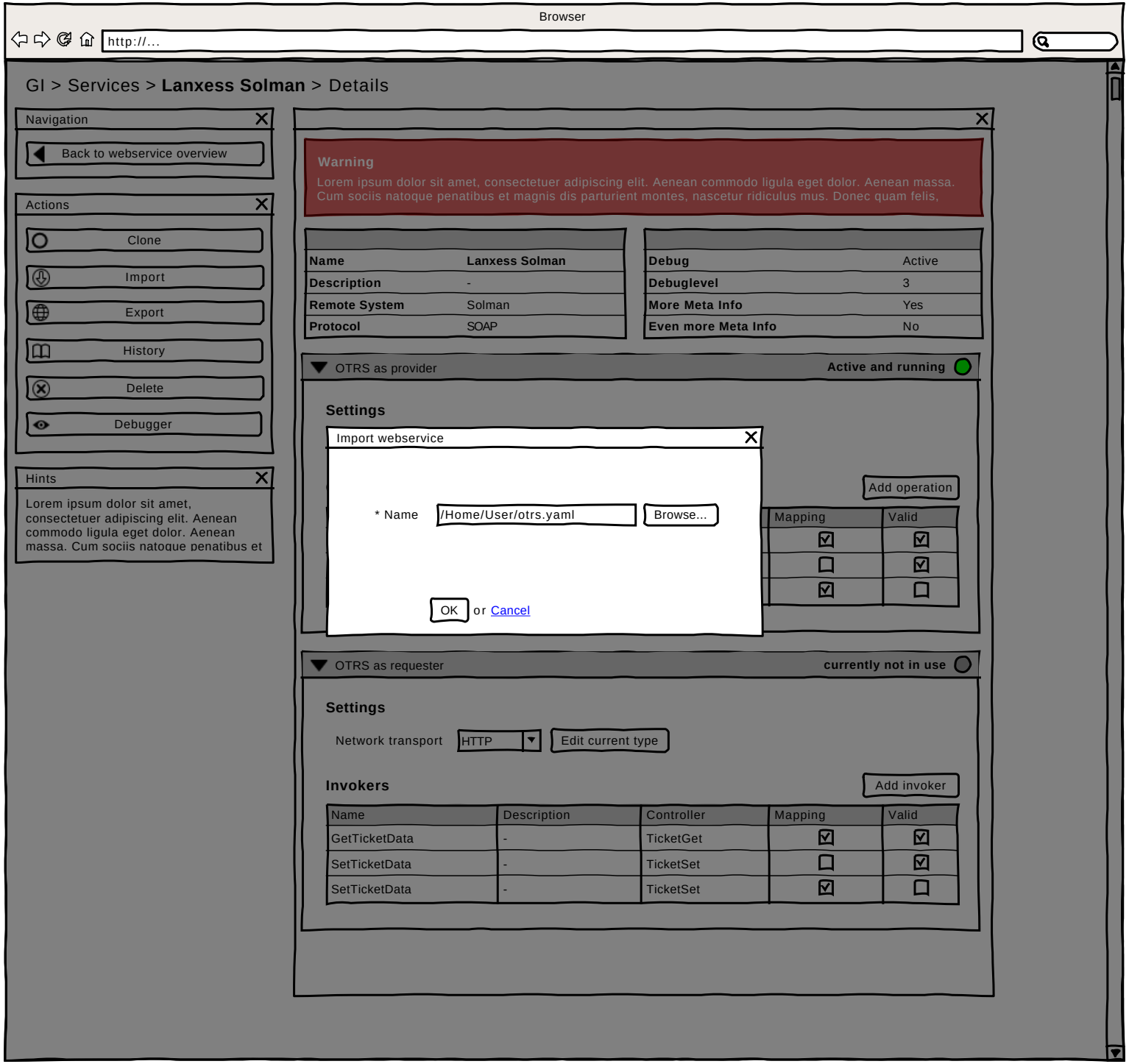
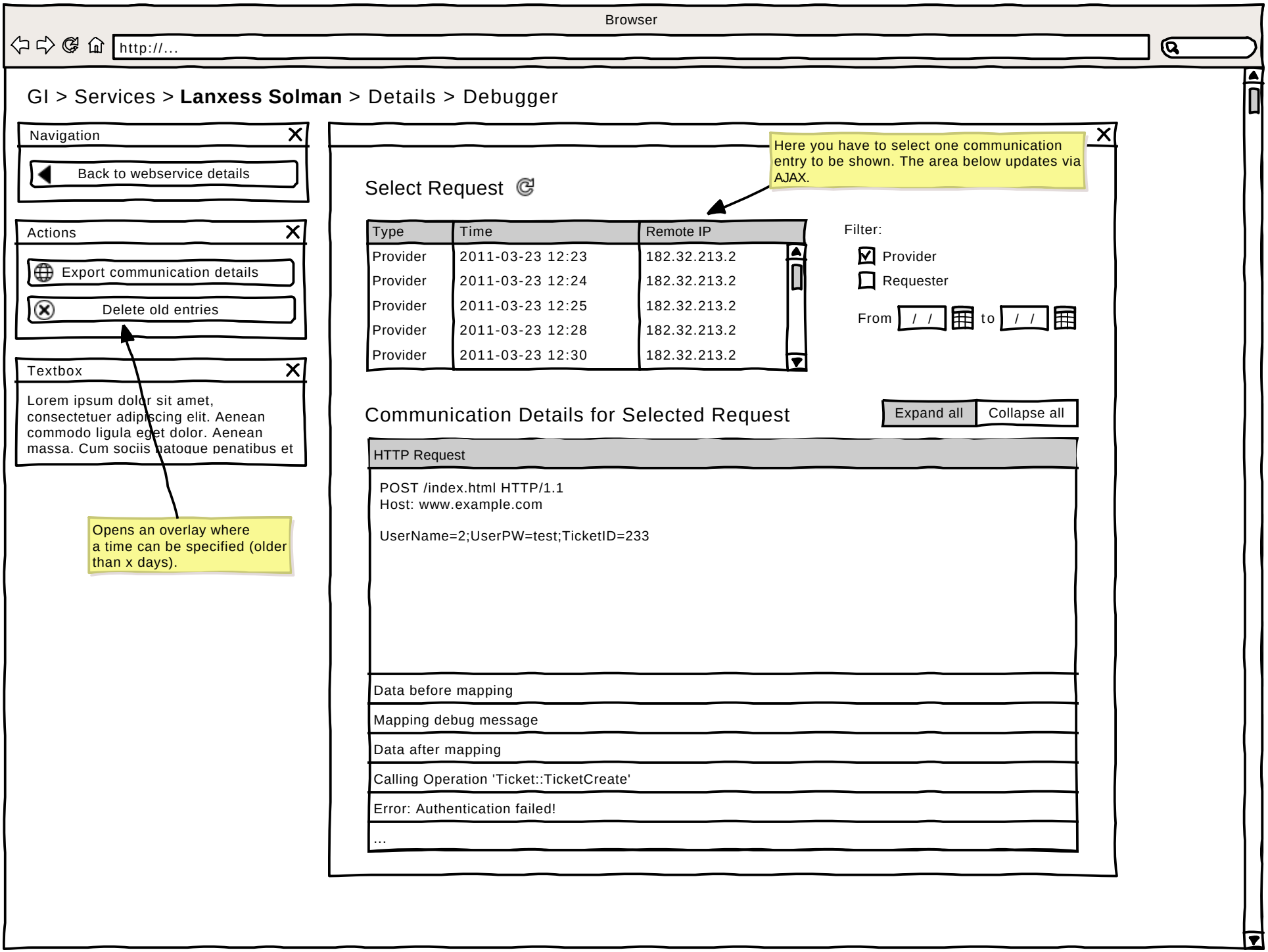
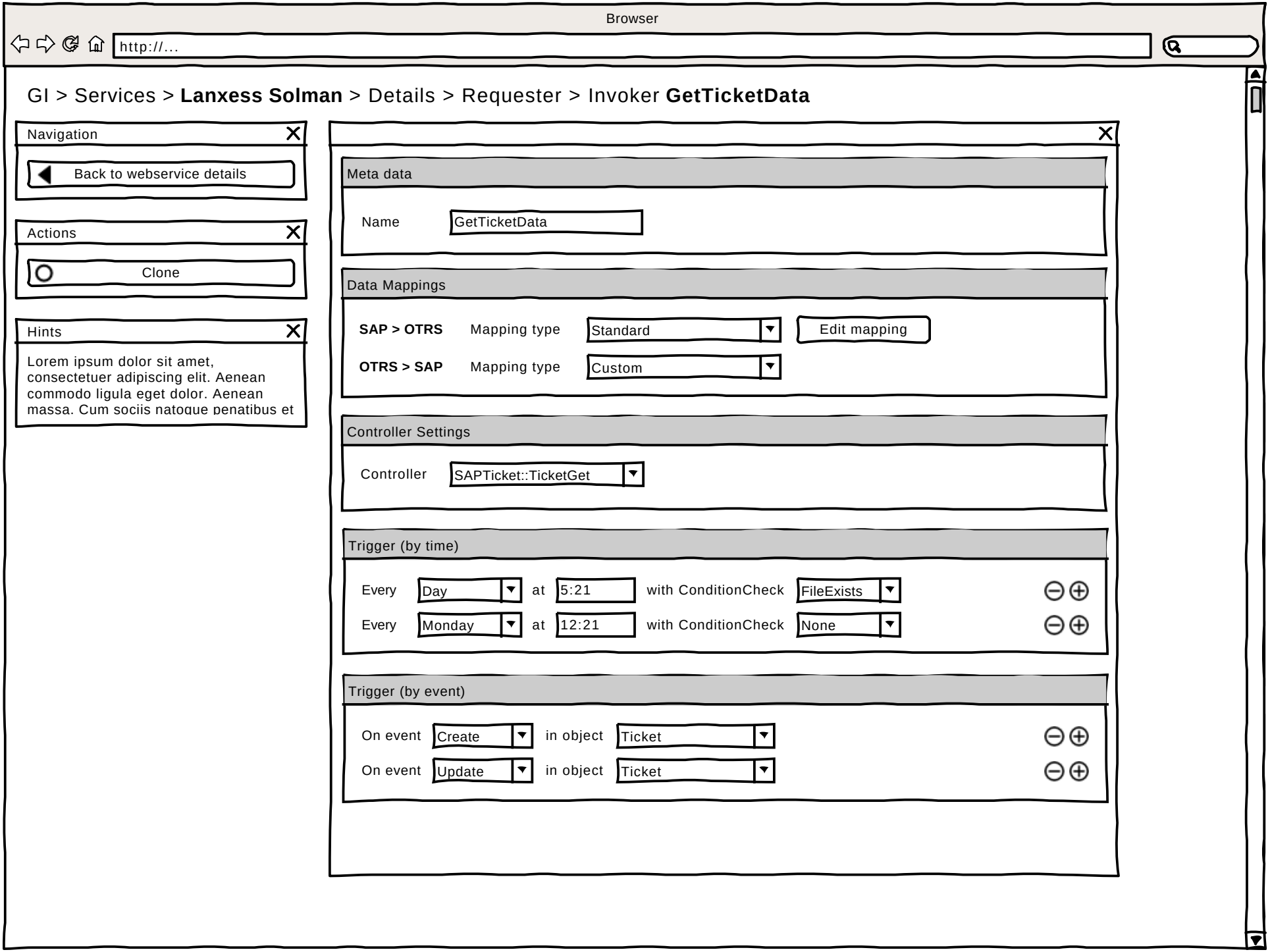
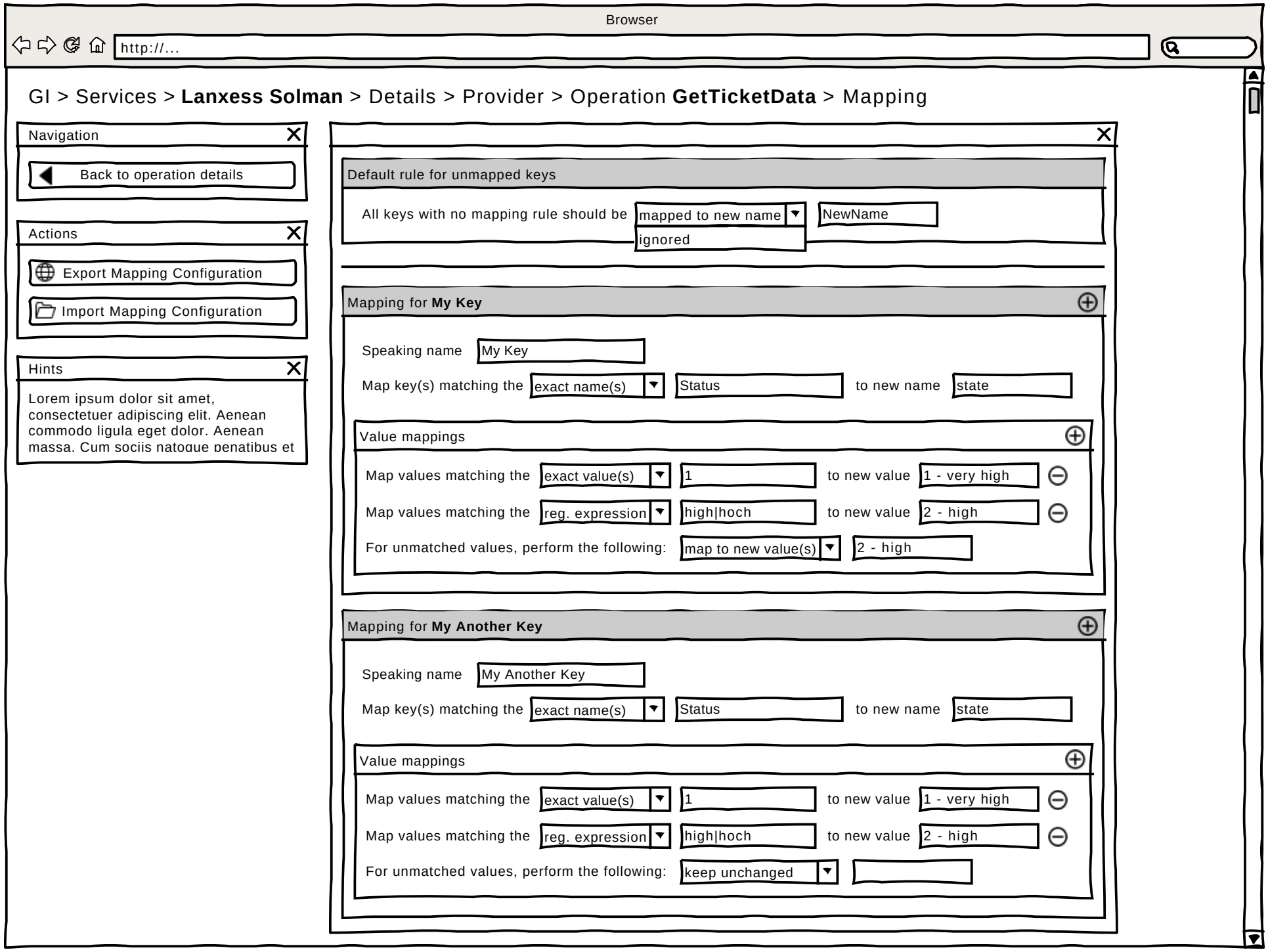
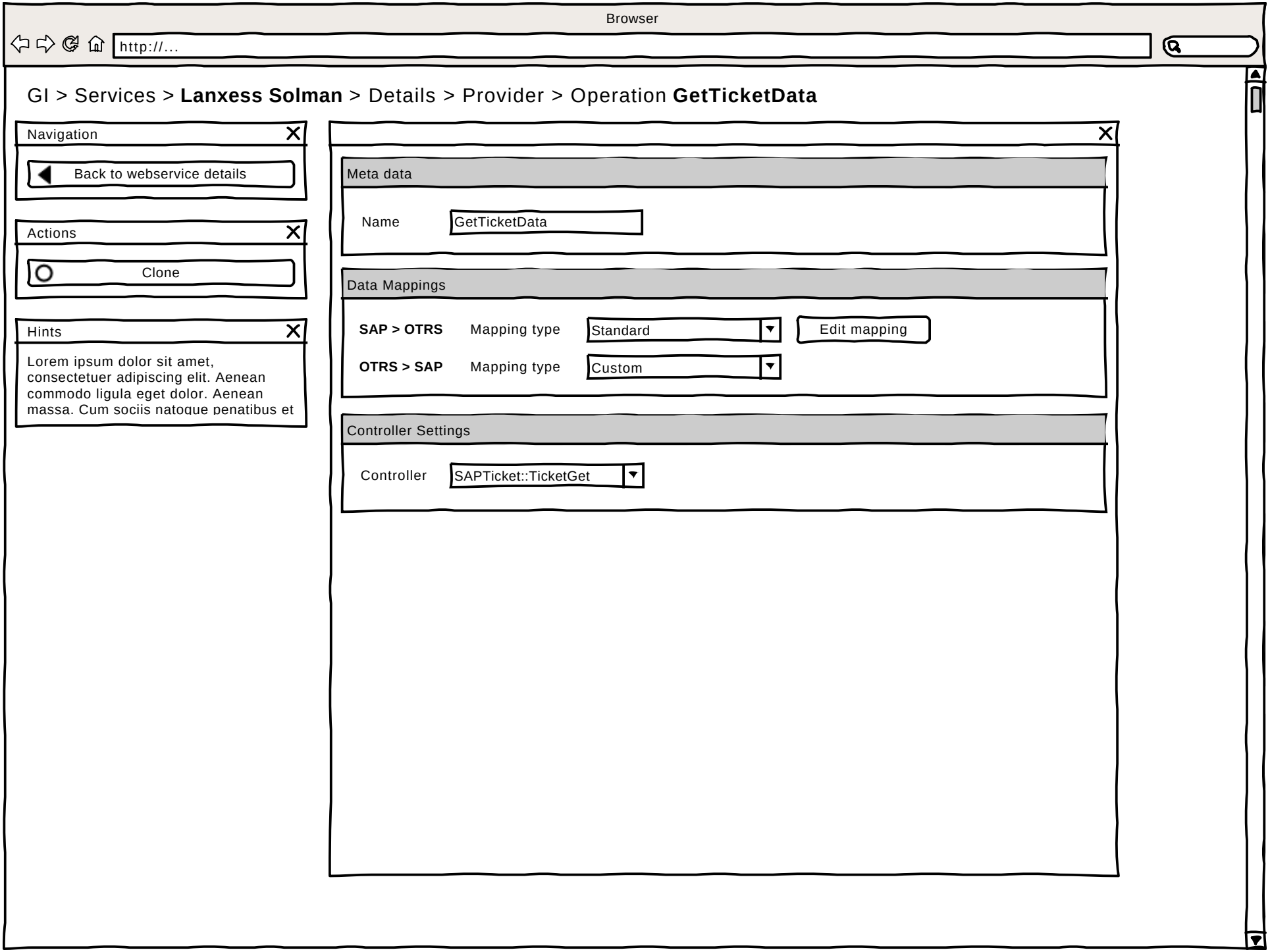
Warning
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quam felis,
Active
3
Yes
No
Delete Webservice
Are you sure that you want to delete thsi webservice?
Yes
No
Active and running
Operations
Add operation
Name
Description
Controller
Mapping
Valid
GetTicketData
-
TicketGet
SetTicketData
-
TicketSet
SetTicketData
-
TicketSet
OTRS as requester
currently not in use
Settings
Network transport
HTTP
Edit current type
Invokers
Add invoker
Name
Description
Controller
Mapping
Valid
GetTicketData
-
TicketGet
SetTicketData
-
TicketSet
SetTicketData
-
TicketSet

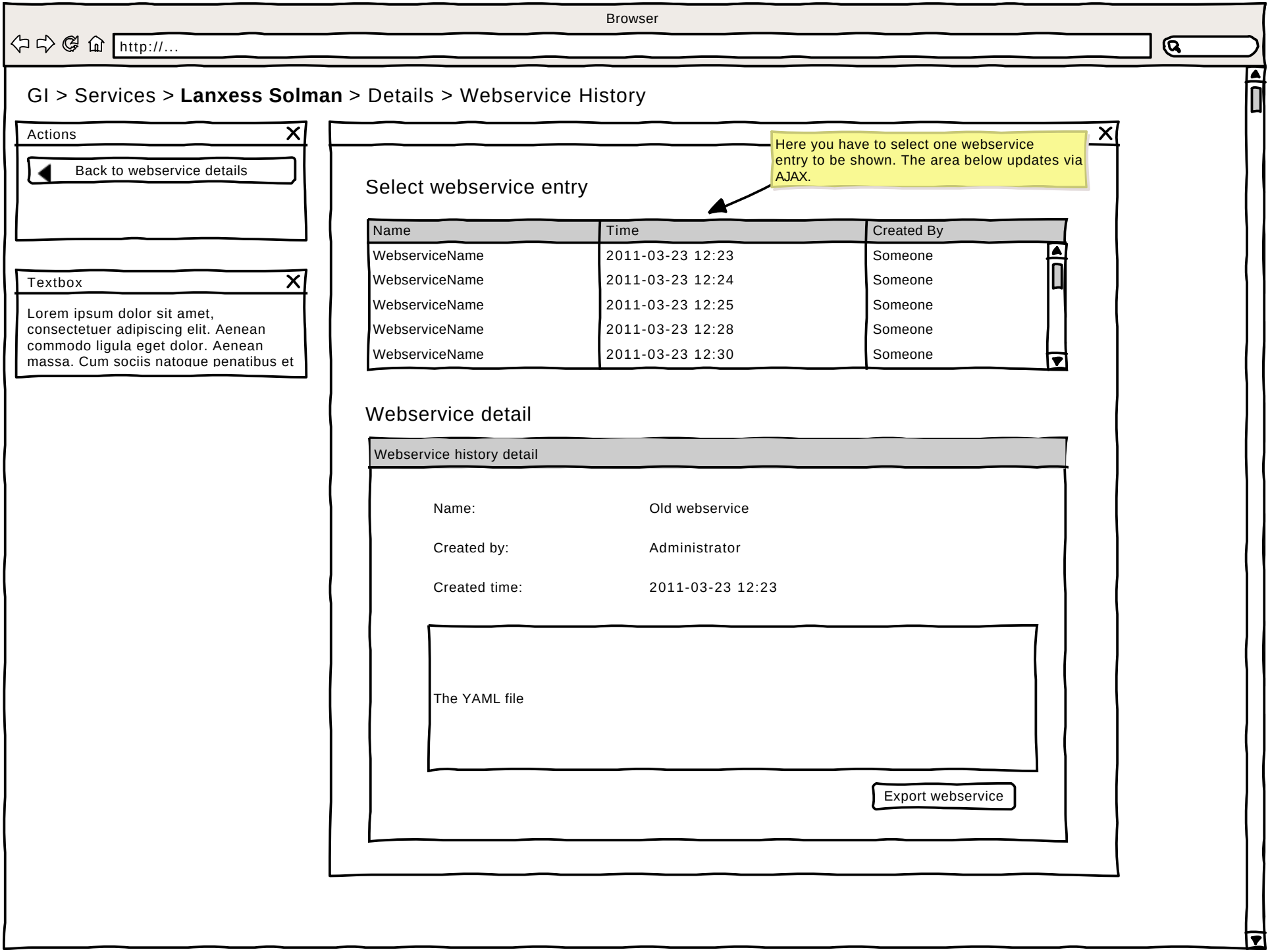

Browser
http://...
GI > Services > Lanxess Solman > Details
Navigation
Back to webservice overview
Actions
Clone
Import
Export
History
Delete
Debugger
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Warning
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Donec quam felis,
Name Lanxess Solman
Description -
Remote System Solman
Protocol SOAP
Debug Active
Debuglevel 3
More Meta Info Yes
Even more Meta Info No
OTRS as provider
Active and running
Settings
Import webservice
* Name /Home/User/otrs.yaml
Browse...
OK or Cancel
Add operation
Mapping
Valid
OTRS as requester
currently not in use
Settings
Network transport HTTP
Edit current type
Invokers
Add invoker
Name
Description
Controller
Mapping
Valid
GetTicketData - TicketGet
SetTicketData - TicketSet
SetTicketData - TicketSet


Browser
http://...
GI > Services > **Lanxess Solman** > Details > Debugger
Navigation
Back to webservice details
Actions
Export communication details
Delete old entries
Textbox
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Opens an overlay where a time can be specified (older than x days).
Here you have to select one communication entry to be shown. The area below updates via AJAX.
Select Request
Type
Time
Remote IP
Provider 2011-03-23 12:23 182.32.213.2
Provider 2011-03-23 12:24 182.32.213.2
Provider 2011-03-23 12:25 182.32.213.2
Provider 2011-03-23 12:28 182.32.213.2
Provider 2011-03-23 12:30 182.32.213.2
Filter:
Provider
Requester
From / / to / /
Communication Details for Selected Request
Expand all
Collapse all
HTTP Request
POST /index.html HTTP/1.1
Host: www.example.com
UserName=2;UserPW=test;TicketID=233
Data before mapping
Mapping debug message
Data after mapping
Calling Operation 'Ticket::TicketCreate'
Error: Authentication failed!
...


Browser
http://...
GI > Services > **Lanxess Solman** > Details > Requester > Invoker **GetTicketData**
Navigation
Back to webservice details
Actions
Clone
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Meta data
Name
GetTicketData
Data Mappings
SAP > OTRS
Mapping type
Standard
Edit mapping
OTRS > SAP
Mapping type
Custom
Controller Settings
Controller
SAPTicket::TicketGet
Trigger (by time)
Every
Day
at
5:21
with ConditionCheck
FileExists
Every
Monday
at
12:21
with ConditionCheck
None
Trigger (by event)
On event
Create
in object
Ticket
On event
Update
in object
Ticket


Browser
http://...
GI > Services > **Lanxess Solman** > Details > Provider > Operation **GetTicketData** > Mapping
Navigation
Back to operation details
Actions
Export Mapping Configuration
Import Mapping Configuration
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Default rule for unmapped keys
All keys with no mapping rule should be
mapped to new name
ignored
NewName
Mapping for **My Key**
Speaking name
My Key
Map key(s) matching the
exact name(s)
Status
to new name
state
Value mappings
Map values matching the
exact value(s)
1
to new value
1 - very high
Map values matching the
reg. expression
high|hoch
to new value
2 - high
For unmatched values, perform the following:
map to new value(s)
2 - high
Mapping for **My Another Key**
Speaking name
My Another Key
Map key(s) matching the
exact name(s)
Status
to new name
state
Value mappings
Map values matching the
exact value(s)
1
to new value
1 - very high
Map values matching the
reg. expression
high|hoch
to new value
2 - high
For unmatched values, perform the following:
keep unchanged


Browser
http://...
GI > Services > **Lanxess Solman** > Details > Provider > Operation **GetTicketData**
Navigation
Back to webservice details
Actions
Clone
Hints
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Meta data
Name
GetTicketData
Data Mappings
SAP > OTRS
Mapping type
Standard
Edit mapping
OTRS > SAP
Mapping type
Custom
Controller Settings
Controller
SAPTicket::TicketGet


Browser
http://...
GI > Services > **Lanxess Solman** > Details > Webservice History
Actions
Back to webservice details
Textbox
Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et
Here you have to select one webservice entry to be shown. The area below updates via AJAX.
Select webservice entry
Name
Time
Created By
WebserviceName 2011-03-23 12:23 Someone
WebserviceName 2011-03-23 12:24 Someone
WebserviceName 2011-03-23 12:25 Someone
WebserviceName 2011-03-23 12:28 Someone
WebserviceName 2011-03-23 12:30 Someone
Webservice detail
Webservice history detail
Name: Old webservice
Created by: Administrator
Created time: 2011-03-23 12:23
The YAML file
Export webservice